



**LETTER OF ANNOUNCEMENT**  
**EVI Update**

20<sup>th</sup> March 2019

Dear all,

EMVO is contacting you today to provide information on the latest update to the [EVI \(European Medicines Verification System Information\)](#) tool on the EMVO website and to further encourage all OBPs and other interested parties, such as their Connection Providers, to subscribe to it.

As we have previously communicated, EMVO will now be using the EVI as the primary form of communicating the status of the systems of the EMVS. On the EVI it is possible to view planned and forced downtimes and Known Issues of the systems of the EMVS. The EVI has been developed as the tool to provide OBPs and all interested parties with the most recent information on these issues. EMVO is responsible for adding entries for the EU Hub, EMVO Gateway and OBP Portal with the NMVOs being responsible for the entries related to their national systems.

EMVO can today announce that we have updated the EVI to improve its functionality and to allow it to provide a better overview of Known Issues in the EMVS. It is now the case that if a Known Issue affects multiple countries, there will be only one entry regarding this issue on the EVI with the affected countries listed together. Subscribers will now receive one notification per issue, as opposed to one per issue per country. This streamlined communication will be of benefit to subscribers.

EMVO will continue to update the EVI, inform thereof its users accordingly and ensure that it remains dynamic to their needs in the future. The EVI now has around 1000 subscribers, however this number does not reflect the number of interested parties who would benefit from receiving updates from it. **We therefore strongly encourage all OBPs to subscribe to the EVI as the best means to receive immediate updates on all Known Issues in the EMVS.**

In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: +372 611 90 44

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)

[helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)