LETTER OF ANNOUNCEMENT
Emergency fix for the EU Hub IQE environment

7th August 2019

Dear all,

On August 5th, EMVO informed you on a planned roll-back in the EU Hub IQE environment due to an issue with the renewal of session tokens. This issue resulted in a disconnection of many OBPs from this environment.

After discussion with the EU Hub IT Provider, we have been informed that this roll-back action will require more time than originally expected.

As EMVO considers access for OBPs to the EU Hub IQE environment as business critical, we decided to deploy an emergency fix into the EU Hub IQE environment tomorrow, August 8th 2019.

This emergency change will fix the session token issue and make the environment technically available for all OBPs as of Friday morning, August 9th 2019.

What does an OBP have to do?

In case, on Friday morning (August 9th), you are disconnected from the EU Hub IQE environment, you need to follow the normal procedure to request a new session token via the OBP Portal.

What are the next steps?

At this moment, Release 1.4.08 is deployed in the EU Hub PRD environment.

EMVO, in cooperation with the EU Hub IT Provider, are currently preparing to bring the EU Hub ITE environment and the EU Hub IQE environment back to Release 1.4.08.

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What are the next deployments planned?

Once the above changes have been deployed successfully, EMVO will plan for a release 1.6.

Please bear in mind that the OBP 2016 interface schema will not be retired by November 1st as initially communicated. Current expectation is that the OBP 2016 interface schema will be supported until further notice. However, EMVO strongly recommends migrating to the latest OBP 2018.1 interface schema prior to the end of October 2019.

In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

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EMVO Team

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