



LETTER OF ANNOUNCEMENT
Alert message format

21st August 2019

Dear all,

Since the latest release of the national systems of AT, BE, EE, FR, HU, LV, NL, NO, PL, PT, RO, SK, GB in July, OBPs are receiving alert messages in a new format. During calendar week 36 this new format will also be sent from the national systems of FI and ES. From approximately the end of September, the national system of DE will also send this information.

In order to ensure that OBPs can fully analyse alerts and their root causes, please see below a translation table to compare the new alert message format to the previous one.

Please note that the alert message format of all other national systems has not changed.

EMVO, the NMVOs, and the Blueprint Providers will work on introducing harmonised alert message formats across all national systems in a future release.

In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

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EMVO Team

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EMVO_LoA_0086

Annex:

New NMVS Return Code from affected systems	New NMVS Return Code Description from affected systems	Previous NMVS Return Code from affected systems	Previous NMVS Return Code Description from affected systems
NMVS_FE_LOT_12	Expiry date does not match the date held in the NMVS.	#A52	Expiry Date Mismatch
NMVS_NC_PC_02	Unknown serial number.	#A3	Pack Not Found
NMVS_FE_LOT_03	Failed to find a batch for the given data.	#A2	Batch Not Found
NMVS_NC_PCK_20	Defined timeframe between setting this property and the undo was exceeded.	#A4	Time Limit Exceeded
NMVS_NC_PCK_21	Undo can only be executed by the same user who previously set the attribute.	#A5	Attempted Undo by Different Party